



“Manage Your People So They Will Stay”

PRESENTED BY: Trevina Broussard, Humetrics

Always LIVE on a Wednesday, from Noon – 1:00 p.m. CST *
Participate in all four webinars or select just one.



Wednesday, July 29 (register by July 22)

MANAGING AND WORKING WITH THE MULTIGENERATIONAL WORKFORCE

The past rules used in managing employees no longer work with the generations represented in today's workplace. Employers and managers must learn new ways and creative approaches to balance, motivate and manage the clash between veterans, boomers, generation Xers and nexters. This session includes information on:

- Characteristics of each generation
- Learning to motivate in different ways
- What skills are needed to manage each generation
- Developing commitment and discretionary effort

Wednesday, August 19 (register by August 12)

DEALING WITH DIFFICULT PEOPLE AND TOUGH SITUATIONS

Difficult people are a fact of life and can keep you from doing your best. But, getting along with your coworkers, no matter how difficult, is one of the keys to success. Learn how to manage difficult personalities in order to remain productive on the job. This session contains information on:

- Managing staff friction, what you control
- How to tell someone "no" in a skillful manner
- Ways to control your anger
- Basic types of difficult people, what to do about them
- Keeping your sense of humor

Wednesday, September 23 (register by September 16)

MAGNETIC MANAGERS: BE THE MANAGER NO ONE WANTS TO LEAVE

The #1 reason really good people leave their position is because they are dissatisfied with their relationship with their immediate supervisor or manager. You may have heard the old saying, "People join companies, but they leave their managers." It takes a lot to pry great people away from "Magnetic Managers." This session contains information on:

- The Platinum Rule - manage people the way they prefer to be managed
- Accountability - hold yourself and your team accountable for accomplishing specific goals and tasks
- Recognition - the importance of recognition and validation in the workplace, and we aren't talking money!
- Positive mental attitude - attitudes are contagious – using the “four C”s to keep a winning mental attitude

Wednesday, October 21 (register by October 14)

FULL TEAM AHEAD – BUILDING BETTER TEAMS

Are your teams working as well as they should? The ability to build a strong team is a critical element of leadership. Whether you are a member of a team or its leader, certain elements must be present in order for a team to be successful. This session contains information on:

- The eight components of a successful team
- Building a sense of ownership in your team
- Dealing with non performing team members
- Barriers to team performance
- Team assessment and teambuilding tools

Sign up today online or call PDPW!

*PDPW members register for \$100 per session, or save when you sign up for the entire series at \$375.
Non-PDPW members can register at \$125 per session or save when you sign up for the entire series at \$475.*

*** If you have a date/time conflict, you can watch a fully recorded version at your leisure.
You must be registered to receive a recorded session.**

For more information go to www.pdpw.org or call PDPW at 800-947-7379.